

Yüksel Koç

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Second-year Computer Science student at the University of Reading with experience in full-stack web development, IT support and cybersecurity. Seeking a graduate role in software or web development.

WORK EXPERIENCE

MICROSOFT – Work Shadowing (Customer Success), London

Jun 2025

- Supported a Customer Success Account Manager across enterprise client engagements focused on Azure and Microsoft 365 adoption
- Observed collaboration between technical and commercial teams to align cloud solutions with client business objectives
- Analysed use of data tools (Power BI, Teams) to monitor performance and support decision-making
- Gained insight into enterprise client engagement processes and cloud adoption strategies through discussions with Customer Success teams

MEDIMUN – IT Manager, Cyprus

2022 – 2024

- Led a team of 5 IT officers managing hardware, networking and on-site technical support at university conferences
- Delivered real-time troubleshooting of IT issues, ensuring smooth operation of systems and event infrastructure
- Co-developed and maintained the MEDIMUN website using React, Next.js, Python and Rust
- Improved platform functionality and user experience during early-stage development, strengthening debugging and technical support capabilities

GAMA – Summer Intern, Cyprus

2022 – 2024

Internship supporting senior leadership at Gama, a London- and Cyprus-based property development and design firm specialising in high-end residential projects.

- Supported the CEO across client, internal and board meetings, preparing agendas and recording minutes
- Assisted in preparation of presentations and reports for senior stakeholders and clients
- Conducted market research and analysis to support business development and client projects
- Troubleshoot internal software and provided IT support, improving operational efficiency
- Contributed to the development and redesign of the GAMA London website, improving usability and presentation

EXTRACURRICULAR ACTIVITIES

FTC Competition at The English School

2023 – 2024

- Secured 1st place in the First Tech Challenge (FTC) robotics competition
- Collaborated in a team of 4 to design, build and operate a competition robot over a six-month period
- Gained hands-on experience in robotics & hardware, including debugging & maintaining the robot during competition rounds

Attendant of The LIYSF conference at The Imperial College London

2022 – 2023

- Attended a two-week international STEM conference at Imperial College London focused on computer science and AI
- Participated in lectures and discussions on applications of AI and ethics in computing
- Engaged in group activities, strengthening collaboration and teamwork skills

Volunteering

Student officer at MasterKids

2022 – 2024

- Volunteered at a STEM-focused education centre, teaching basic programming and robotics to young students
- Delivered sessions using LEGO Mindstorms, supporting hands-on learning and engagement
- Collaborated with other volunteers to ensure smooth delivery of sessions and resolve any technical or logistical issues

Additional skills

- Completed CISCO training in ethical hacking and cybersecurity, using tools such as Metasploit, Shodan and Hydra
- Built experience in frontend and backend web development using React, Next.js, JavaScript and Bootstrap
- Applied Python and Java across university and personal projects
- Proficient in Microsoft Office and database tools (Microsoft Access)

EDUCATION

BSc Computer Science, University of Reading

2024 – 2027

Relevant modules: Software Engineering and Professional Development, Programming in Python, Imperative programming, Object-Oriented Programming, Databases, Applications of Computer Science

The English School, Secondary and High School, Nicosia, Cyprus

2017 – 2024

Additional Information

- **Interests:** Guitar and piano (band member since 2022), Machine learning and AI, full-stack web development
- **Languages:** English (Native), Turkish (Native), French (Basic)